

Product Datasheet

Delog-Relog



Directory

Phone Directory
Jabber UDS Server
Web Directory
IPS Popup / Reverse Lookup
Personal Directory
H350 Video Conf directory
Corporate Speed Dials
ClickNDial

Alerting

Voice Alert
IPS Pager

Admin tools

Morning Check
Phone Remote
Phone Robot
Provisioning
Phone Deployment
CMS Admin & Selfcare
Extension Mobility Report

Manager Assistant

IP Phone / Jabber Interface

Productivity tools

IPS Phone Config
IPS Alarm Callback
IPS Lock
Wakeup Call
Missed Call Alerter
Conference Center
Busy Alerter Callback
Desktop Popup
Finesse Gadgets
Spark Bot

Attendant Console / IVR / Group

Tannounce
Line Group Manager
Silent Monitoring

Extension Mobility tools

TSSO
Delog / Relog
Pin & Password Manager

Recording

Call Recording
Recording Notification

1 Delog-Relog description

1.1 Overview

telisca Delog-Relog is an administration tool to Cisco Unified Communications Manager, which helps Extension Mobility handling.

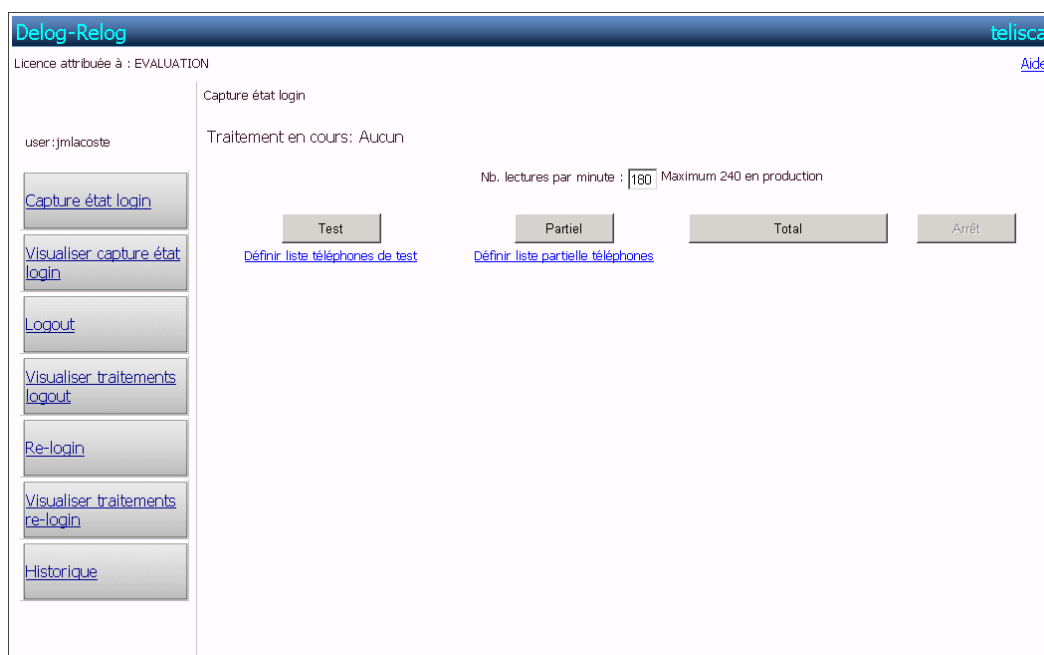
Delog-relog can be used to:

- Delog IP Phone at night, relog IP Phone in the morning
- Delog/Relog IP Phone for maintenance upgrade or specific configuration change.

Delog-relog can capture Extension Mobility Status, log out the users from the IP Phone and eventually log in the users at a defined time. It is possible to operate on all IP Phones, a list of IP Phones, all except a list of IP phones.

In some case, administrator needs to force all IP Phones to logout in order to execute configuration change on device profiles or IP Phones. After such configuration, user will need to login again from their IP Phone. In case the mobility (Tomcat) server have been stopped or restarted the user will also need to retype its login on his IP Phone.

Loosing login state may be considered cumbersome by users and sometime not acceptable by users, if such issues are repeated.



RELOG have been developed to be able to logout automatically all phones and relog then after configuration changes have been made, with the user and device profile that was previously logged.

From RELOG admin choose to operate on list of phones or all phones.

- Capture IP Phones login status,
- View login status captured,
- Logout Phones,
- View logout action log,
- Re-login IP Phone with previous login and device profile,
- View login action log,
- View history of previous actions.

1.2 Requirements

Supported Cisco CUCM:

- CUCM version 10.5, 11.5, 12, 12.5, 14, BE 6000, BE 7000

Available on private cloud company.telisca.cloud

On premise installation:

Windows servers supported:

- Windows Server 2012 R2 Essentials or Standard
- Windows Server 2016 Essentials or Standard
- Windows Server 2019 Essentials or Standard

- Minimum configuration: 1 vCPU, 4GB RAM, 70GB disk
- Virtual Machine VMware vSphere, Hyper-V or Cisco UCS, Cisco UCS-E